

# The 2019 Adult Abuse Training Institute

Seeking Justice and Support for Victims of Adult and Elder Abuse  
New this year: District Attorney Criminal Justice Track



**October 29-31, 2019**

Albany Hilton, 40 Lodge Street, Albany NY



Office of Children  
and Family Services

**BROOKDALE**  
Center for Healthy Aging  
Hunter College, The City University of New York

# WELCOME

## October 29 – 31, 2019

### Adult Abuse Training Institute (AATI)

**“Exploring Justice and Support for Victims of Adult and Elder Abuse”**

The New York State Adult Abuse Training Institute (AATI) is presented by the Brookdale Center for Healthy Aging of Hunter College on behalf of the New York State Office of Children & Family Services (OCFS). Annually, this event brings together over 400 participants from a variety of public, non-profit and private service providers where connecting and sharing expertise are facilitated through an array of formal and informal learning activities. The dedication and energy of participants and presenters assures the vitality and effectiveness of the AATI as an outstanding learning event.

This year AATI is exploring the work that prosecutors do in investigating, preparing and trying cases involving various aspects of adult and elder abuse, and how they work with APS, community-based providers of services and MDTs.

AATI is also exploring the concept of Restorative Justice. Restorative Justice is a response to harm that focuses on the rehabilitation of offenders through reconciliation with victims and the community at large. It seeks to repair the harm, hold the offender accountable, reset relationships, restore trust and a sense of community. Restorative Justice has a range of practices and approaches that will be discussed.

#### Goals of the AATI

- To build knowledge, skills and networks of professionals working with vulnerable adults
- To promote the exchange of information, innovative thinking and practice
- To improve the provision of services to protect vulnerable adults
- To nurture and sustain all those who are engaged in the effort to prevent and end abuse of adults in New York State

#### Who Participates in the AATI?

Adult Protective Services staff and professionals and frontline staff in the fields of healthcare, law enforcement, criminal justice, mental health, public health, aging, domestic violence, as well as workers in a variety of other professions and disciplines that interact with abused adults.

# 2019 AATI STEERING COMMITTEE

<p><b>Jennifer Ackley</b> Vera House, Inc.</p>	<p><b>Rose Mary Bailly</b> Albany Law School</p>	<p><b>Molly Bates</b> New York State Division of Criminal Justice Services</p>
<p><b>Gary Brown</b> Office of the New York State Attorney General</p>	<p><b>Karen DeBell</b> New York State Office of Mental Health</p>	<p><b>Ellen DeChiro</b> New York State Police</p>
<p><b>Annette Esposito</b> Elder Abuse Advocate</p>	<p><b>John Fella</b> Rockland Co. Department of Social Services</p>	<p><b>Allison Floyd</b> New York State Division of Criminal Justice</p>
<p><b>Jane Ginsburg</b> Jewish Family Services of Northeastern New York</p>	<p><b>Donna Harris</b> US Postal Inspection Service</p>	<p><b>Deborah Holt-Knight</b> New York City Adult Protective Services</p>
<p><b>Kristen Kane</b> Queens County District Attorney's Office</p>	<p><b>Joshua Kean</b> New York State Division of Criminal Justice</p>	<p><b>Art Mason</b> Lifespan of Greater Rochester Inc.</p>
<p><b>Mark Maves</b> Brookdale Center for Healthy Aging at Hunter College</p>	<p><b>Tim Murphy</b> Orange County Department of Social Services</p>	<p><b>Paul Noonan</b> New York State Office of Alcoholism and Substance Abuse Service</p>
<p><b>Paula O'Brien</b> New York State Department of Consumer Protection</p>	<p><b>Michele Pfeffer</b> Erie County Department of Social Services</p>	<p><b>Stacey Plichta</b> CUNY Graduate School of Public Health &amp; Health Policy</p>
<p><b>Erin Purcell</b> New York State Office for the Aging</p>	<p><b>Lisa Rachmuth</b> New York City Elder Abuse Center</p>	<p><b>Geoffrey Rogers</b> Brookdale Center for Healthy Aging at Hunter College</p>
<p><b>Alice Rudnick</b> New York State Unified Court System</p>	<p><b>Eusebio Silverio</b> Brookdale Center for Healthy Aging at Hunter College</p>	<p><b>Scott Speanburg</b> New York State Office for the Prevention of Domestic Violence</p>
<p><b>Morgan Thurston</b> Onondaga County Department of Law</p>		

 <p><b>Office of Children and Family Services</b></p>	<p><b>Liciele Blunte, Michael Cahill, Deborah Greenfield, Susan Hollander, Brenda Jones, Anthony Lareau, Alan Lawitz, Caren Mahar, Lisl Maloney, &amp; Paula Vielkind</b></p>
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# AGENDA

Pre-Intensive – Tuesday, October 29, 2019	
8:00am	Registration Begins
9:00am - 5:00pm	Pre-Intensive Legal Training: Article 81 Guardianship for Commissioners, Case Workers, and County Attorneys
9:00am - 3:45pm	Law Enforcement Pre-Intensive

Day 1 – Wednesday, October 30, 2019	
9:00am	Registration Begins
10:15am – 11:15am	Workshop Session 1
11:30am – 1:30pm	Welcome Luncheon: Opening Remarks and Keynote Keynote Speaker – Hon. Kristin Booth Glen
1:45pm – 3:15pm	Workshop Session 2
3:30pm – 5:00pm	Workshop Session 3
5:30pm	Short Film Presentation and Networking

Day 2 – Thursday, October 31, 2019	
7:30am - 9:00am	Breakfast
9:00am – 10:00am	Plenary Session – Recognition Ceremony
10:30am – 12:00pm	Workshop Session 4
12:15pm – 1:45pm	Lunch, Updates & Closing Remarks
2:00pm – 3:30pm	Workshop Session 5

# PRE-INTENSIVE: ARTICLE 81 LEGAL TRAINING

Tuesday, October 29, 2019  
9:00am – 5:00pm (Governor B)

## About This Event

The Article 81 Guardianship for Commissioners, Adult Protective Services (APS) Supervisors, Case Workers, and County Attorneys training is an all-day, in-depth look at Article 81, focusing on the role of APS in guardianships. In particular, subjects covered will include:

- Pre-guardianship (APS as the petitioner, or as an appointed guardian, the court evaluator, or attorney for the Alleged Incapacitated Person (AIP))
- Pleadings
- Special remedies available under statute
- Post-appointment Procedures
- Duties and Responsibilities of the Guardian
- Preparation of Initial and Annual Reports

The training will also focus on current guardianship issues such as:

- Adult Abuse and Guardianship Remedies
- HIPAA/Confidentiality
- The Mentally Impaired
- End of Life Issues
- Housing Issues

## Presenter:

**Morgan Thurston, Esq.**, Assistant Welfare Attorney, Onondaga County Department of Law, NY

This workshop is eligible for Continuing Legal Education credit (CLE's)

Attorneys will qualify for Continuing Legal Education (CLE) credits upon completion.

# PRE-INTENSIVE: LAW ENFORCEMENT

Tuesday, October 29, 2019  
9:00am – 3:45pm (Governor D)

## Law Enforcement Pre-Intensive:

Interagency collaboration promotes more effective service delivery, improves the role definition of participating agencies, and improves the quality and quantity of information about cases and clients. Part of our work at the AATI is to find ways to support vulnerable adults and strengthen our understanding and practices to increase the agency of older adults and reduce their risk from those who would do them harm.

Safeguarding adults at risk is the responsibility of social services and law enforcement. This year, a Law Enforcement Pre-Intensive program is focused on developing connections and collaboration between social service providers and law enforcement.

## Goals for the Law Enforcement Pre-Intensive program include:

- Creating sustainable collaborations that are innovative and creative and transform our efforts to serve and protect adults at risk
- Promoting leadership and collaboration through problem-solving partnerships
- Implementing standard practices that will result in sustainable, positive, measurable outcomes for clients

# PROGRAM OVERVIEW – TRACKS

Workshop tracks will enable participants to explore selected topics from different perspectives.

## 2019 AATI Tracks:

- Casework Practice
- Financial Exploitation
- Justice and Legal
- MDT's
- Restorative Justice

### Casework Practice

- APS Caseworker Liability
- Safety Planning When an Abuser Is the Caregiver
- The Importance of Progress Notes
- Honoring Client Autonomy: The E-MDT Approach
- The Practical Application of Ethical Considerations in APS Casework, How to Stay the Course When the Rubber Hits the Road

### Financial Exploitation

- Forensic Accounting for Difficult Financial Exploitation Cases
- Never Compromise: Cons and Scams Targeting the Elderly
- Recognizing and Preventing Frauds and Scams That Target Older Adults

### Justice and Legal

- Civil Remedies in Financial Abuse Cases (Alternatives to Criminal Prosecution)
- Domestic Violence in the Elderly and Vulnerable Populations
- Evidence Based Prosecution
- Guardianship Cases: What to Expect and How to Prepare
- How to Make a Law Enforcement Referral (What Do Law Enforcement and the DA's Office Need?)
- Law Enforcement Guide to Postal Crimes
- Never Compromise: Cons and Scams Targeting the Elderly
- Powers of Attorney, Uses, Abuses and Prosecution
- Prosecution of an APS Referral: A Case Study
- Real Estate Crimes
- Recognizing and Preventing Frauds and Scams That Target Older Adults
- The Anatomy of a Guardianship Case from Identification to Appointment of a Guardian
- The Golden Rules: Prosecuting Elder Abuse
- The NY Crime Victims Legal Network: A Resource for Crime Victims and Professionals
- Utilizing the Family Court System in Cases of Domestic Abuse



# PROGRAM OVERVIEW – TRACKS

## MDTs

- Elder Abuse Advocacy: Community Collaboration with a Domestic Violence/ Sexual Assault Agency
- Honoring Client Autonomy: The E-MDT Approach
- Police cannot do it alone! Law Enforcement’s Role within a Multidisciplinary Response to Elder Abuse in the Context of Domestic Violence, and How WE Can Help
- The Past, Present, and Future of E-MDTs

## Restorative Justice

- Accountability and Rebuilding: A Panel Discussion on Restorative Responses to Elder Abuse
- Elder Justice: Current Practices and Exploring the Utility of Restorative Justice
- Getting to Restorative Justice with Dirty Data
- “Haz la Paz” Using Peacemaking to Create Community in Syracuse, NY
- Restorative Responses at Work
- Walking Together in a Good Way: Using Peacemaking to Build Resiliency in the Workplace

# PROGRAM OVERVIEW – AATI DAY 1

Wednesday, October 30, 2019

Registration Begins at 9:00am

Session 1 Workshops  
10:15am – 11:15am

<b>Governor C</b>	<b>Civil Remedies in Financial Abuse Cases (Alternatives to Criminal Prosecution)</b> Rose Mary Bailly & William P. Davies
<b>Governor D</b>	<b>Accountability and Rebuilding: A Panel Discussion on Restorative Responses to Elder Abuse</b> Jenny Ackley, Barry L. Beck, Melanie Carden, Sarah Reckess & Alice J. Rudnick
<b>Empire A</b>	<b>Working with Asian Elderly Survivors of Abuse in Later Life</b> Miyoung Kim
<b>State A</b>	<b>Access to Opportunity - How to Help APS Clients Achieve Employment Through Empowerment</b> John Robinson
<b>State B</b>	<b>Safety Planning When an Abuser Is the Caregiver</b> Annette Esposito
<b>Capital AB</b>	<b>Law Enforcement Guide to Postal Crimes</b> John J. DelGiudice & Donna Harris
<b>Kelsey's</b>	<b>Elder Law Risk Detector in Practice</b> Molly White, Gavin Kasper & Mary Jo Wasch
<b>Anteroom</b>	<b>Honoring Client Autonomy: The E-MDT Approach</b> Peg Horan, Allison Granata, Deena Schwartz, Veronica LoFaso, Karen Webber, Joseph N. Alohan & Arlene Markarian
<b>Chambers</b>	<b>Clinical Perspective: How To Work With Elder Abusers</b> Carol D'Agostino, Paul Caccamise & Melissa Waite
<b>Hudson Ballroom</b>	<b>Real Estate Crimes</b> Christine Burke

# PROGRAM OVERVIEW – AATI DAY 1

Wednesday, October 30, 2019

Welcome Luncheon and Keynote  
(Governor AB)

11:30am - 1:30pm

Keynote Presentation  
Honorable Kristin Booth-Glen

Session 2 Workshops  
1:45pm - 3:15pm

<b>Governor C</b>	<b>Recognizing and Preventing Frauds and Scams That Target Older Adults</b> Gary Brown & Donna Harris
<b>Governor D</b>	<b>APS Caseworker Liability</b> Mark Maves
<b>Governor E</b>	<b>Safety Planning and Orders of Protection</b> Lori DiCaprio-Lee & Joan G. Levenson
<b>Empire A</b>	<b>Mitigating the Trauma in Restorative Justice Work</b> Meies Matz
<b>Empire B</b>	<b>“Haz la Paz” Using Peacemaking to Create Community in Syracuse, NY</b> Sarah Reckess & Charles Rivers
<b>State A</b>	<b>Domestic Violence in the Elderly and Vulnerable Populations</b> Erin Pierone
<b>State B</b>	<b>Elder Adult Dialogue and Mediation</b> Alice Rudnick & Sarah Rudgers-Tysz
<b>Capital AB</b>	<b>Elder Justice: Current Practices and Exploring The Utility of Restorative Justice</b> Mary Helen McNeal, Maria T. Brown & Patricia Kimball
<b>Kelsey's</b>	<b>How to Make a Law Enforcement Referral (What Do Law Enforcement and the DA's Office Need?)</b> Morgan R. Thurston, Melanie Carden, Jordan Aiello & Joshua Kean
<b>Anteroom</b>	<b>The Golden Rules: Prosecuting Elder Abuse</b> Kristen Kane
<b>Chambers</b>	<b>New York State's Health Across All Policies and Healthy Aging</b> Greg Olsen
<b>Hudson Ballroom</b>	<b>Forensic Accounting for Difficult Financial Exploitation Cases</b> Karen Webber

# PROGRAM OVERVIEW – AATI DAY 1

Wednesday, October 30, 2019

Session 3 Workshops

3:30pm - 5:00pm

<b>Governor C</b>	<b>Introducing Mental Health First Aid to Your County</b> Deborah Holt-Knight, Rima Rivera & Donna Cooper
<b>Governor D</b>	<b>Physiological Aspects of Aging: What’s Normal and What’s Not</b> Richard H. Machemer Jr.
<b>Governor E</b>	<b>Evidence Based Prosecution</b> Arlene Markarian
<b>Empire A</b>	<b>Interview of Decisional Abilities – IDA</b> Veronica LoFaso & Robert Abrams
<b>Empire B</b>	<b>Substance Use Disorders: Effective Screening, Intervention and Referral Techniques</b> Nicole MacFarland & Paul Noonan
<b>State A</b>	<b>Walking Together in a Good Way: Using Peacemaking to Build Resiliency in the Workplace</b> Sarah Reckess & Charles Rivers
<b>State B</b>	<b>WorkWell USA: Self-Care for Front-Line Organizations</b> Stacey Plichta
<b>Capital AB</b>	<b>The Practical Application of Ethical Considerations in APS Casework: How to Stay on Course When the Rubber Hits the Road</b> Alan J. Lawitz & John Fella
<b>Kelsey's</b>	<b>Trauma Informed Care and the Older Population</b> Lori DiCaprio-Lee & Tyler Sliker
<b>Anteroom</b>	<b>Guardianship Cases - What to Expect and How to Prepare</b> Morgan R. Thurston
<b>Chambers</b>	<b>Prosecution of an APS Referral: A Case Study</b> Donna Planty
<b>Hudson Ballroom</b>	<b>Never Compromise: Cons and Scams Targeting the Elderly</b> Kristen Kane & Daren Wilkes
<b>Anteroom</b>	<b>Short Film Presentation and Networking</b> 5:30pm

# PROGRAM OVERVIEW – AATI DAY 2

Thursday, October 31, 2019

Breakfast (Governor AB)  
7:30am – 9:00am

Plenary Session (Governor AB)  
9:00am – 10:00am

This past June, NYS OCFS Commissioner Sheila Poole invited local commissioners of social services to submit nominations of staff under the Adult Protective Services (APS) or Family Type Home for Adults (FTHA) programs to recognize outstanding work done by APS and FTHA caseworkers and supervisors. Many Adult Services workers handle very challenging situations; they seek to protect the rights of the client to live as they choose, while also acting to provide protection to vulnerable or dependent adults as appropriate. We will be awarding Certificates of Recognition to local APS and FTHA workers. Certificates of Recognition will also be provided to law enforcement officers who have gone the extra mile in working with APS, MDTs and other providers to protect vulnerable adults.

Session 4 Workshops  
10:30am – 12:00pm

<b>Governor C</b>	<b>Curing PTSD Through Reconsolidation of Traumatic Memories (RTM)</b> Dr. Frank Bourke
<b>Governor D</b>	<b>Self-Care for Personal Protection</b> Stacey B. Plichta
<b>Governor E</b>	<b>The Importance of Progress Notes</b> John Fella & Tim Murphy
<b>Empire A</b>	<b>Veterans Benefits</b> Benjamin Pomerance & Paul Noonan
<b>Empire B</b>	<b>Utilizing the Family Court System in Cases of Domestic Abuse</b> Sydney Clifford, Stephanie Lebrecht & Brianna Wiederhold
<b>State A</b>	<b>The NY Crime Victims Legal Network: A Resource for Crime Victims and Professionals</b> Remla Parthasarathy & Susan Dietzel
<b>State B</b>	<b>NYS Guardianship Assistance Network</b> Olga R. Perez-Mendez
<b>Capital AB</b>	<b>What’s New in Adult Services Data and Data Systems</b> Alan Lawitz, Michael Cahill, Anthony Lareau, & Caren Mahar
<b>Kelsey’s</b>	<b>HCBS “Settings Rule” and the Impact on Adult Day Services</b> Erin Purcell, Madeline S. Kennedy, Catherine Holmes, Anne Hill & Amy Davis
<b>Anteroom</b>	<b>The Anatomy of a Guardianship Case from Identification to Appointment of a Guardian</b> Lisa Rachmuth, Hon. Charles Troia, Frank Rivera, & Mark Maves
<b>Chambers</b>	<b>Powers of Attorney, Uses, Abuses and Prosecution</b> Morgan R. Thurston & Melanie Carden
<b>Hudson Ballroom</b>	<b>Technology for Aging in Place</b> Eileen Griffin, Alex Glazebrook, Sara Riggins, & Becky Preve
<b>Governor AB</b>	<b>Lunch, Updates &amp; Closing Remarks</b> 12:15pm - 1:45pm

# PROGRAM OVERVIEW – AATI DAY 2

Thursday, October 31, 2019

Session 5 Workshops

2:00pm – 3:30pm

<b>Governor C</b>	<b>The Past, Present, and Future of E-MDTs</b> Risa Breckman, Paul Caccamise, Peg Horan & Jennifer Rosenbaum
<b>Governor D</b>	<b>Police Cannot Do It Alone! Law Enforcement’s Role Within a Multidisciplinary Response to Elder Abuse in the Context of Domestic Violence, and How WE Can Help</b> Bob Passono
<b>Governor E</b>	<b>This Is How We Do It: Six Supervisors Discuss Effective Approaches to APS and Mental Health Collaboration (panel discussion)</b> Anthony Lareau, Karen Choens, Tim Murphy, Laura Alteri, Sarah Smith, Adam Pickman, Muriel Jeanty, Frank Marocco & Diane Lotto
<b>Empire A</b>	<b>Stress Reduction Techniques for Service Providers</b> Sara van Lear
<b>State A</b>	<b>NYSOVS Agency Overview and Supporting Victims of Adult and Elder Abuse</b> Kathy Davidson
<b>State B</b>	<b>Tip Sheet and Screening Tools for Elder Abuse in Healthcare Settings</b> John Cochran & Art Mason
<b>Capital AB</b>	<b>Elder Abuse Advocacy: Community Collaboration with a Domestic Violence/ Sexual Assault Agency</b> Jenny Ackley, Betsy Fernery & Lori DiCaprio-Lee
<b>Kelsey's</b>	<b>NYSOFA’s Older Adult Services</b> Rose Golden & Linda Petrocino
<b>Anteroom</b>	<b>NY Connects: Your Link to Long Term Services and Supports</b> Michael Gunn & Jessica Rice
<b>Chambers</b>	<b>PTSD and Dementia</b> Robert Abrams, Katherine Goettsche & Leigh Goulbourne
<b>Hudson Ballroom</b>	<b>Restorative Responses at Work</b> Alice Rudnick & Sarah Rudgers-Tysz

# SESSION 1 WORKSHOPS

Wednesday, October 30, 2019

10:15am – 11:15am

## Civil Remedies in Financial Abuse Cases (Alternatives to Criminal Prosecution)

### Governor C

Rose Mary Bailly, Esq., MA, Consultant, Aging and Disability Law Program, Government Law Center, Albany Law School

William P. Davies, Esq., LL.M., Attorney, Davies Law Firm, P.C.

Financial exploitation can result in both criminal and civil wrongs. Criminal prosecutions punish the wrongdoer. Civil remedies help victimized individuals recover from the abuse. Civil remedies include common law claims for fraud, undue influence, or duress, and statutory claims under the Power of Attorney law and Guardianship law. We will examine the elements of each type of claim, the type of proof necessary for such a claim, and the potential barriers to recovery of assets.

## Accountability and Rebuilding: A Panel Discussion on Restorative Responses to Elder Abuse

### Governor D

Jenny Ackley, MSW, Project Coordinator: Abuse in Later Life, Vera House

Barry L. Beck, LMSW, Deputy Commissioner, Onondaga County Department of Adult & Long Term Care Services

Melanie Carden, Esq., Senior District Attorney, Onondaga County District Attorney's Office

Sarah Reckess, Esq., Project Director, Center for Court Innovation

Alice J. Rudnick, MPA, Principal Court Analyst, New York State Unified Court System, Office of Alternative Dispute Resolution

A victim's refusal to cooperate and other evidentiary challenges may pose a significant barrier to investigating and prosecuting elder abuse. In other instances, family members – particularly parents – who have participated in prosecution may seek to repair relationships damaged by the abuse, the legal process, or both. Could restorative practices such as mediation and peacemaking be utilized to hold a wrongdoer accountable and rebuild relationships with the victim, family, and community in such cases? In what circumstances might these approaches provide an appropriate complement to law enforcement? Panelists representing prosecution, victim services, peacemaking, and mediation will provide a concise foundation for this interactive discussion of the potential benefits, drawbacks, and limitations of using restorative practices to address elder abuse.

# SESSION 1 WORKSHOPS

Wednesday, October 30, 2019

10:15am – 11:15am

## Working with Asian Elderly Survivors of Abuse in Later Life

### Empire A

**Miyoung Kim**, MS, MA, R-DMT, L-CAT, Ph.D. Student, Later in Life Advocate, Womankind

Womankind, formerly New York Asian Women’s Center, is dedicated to serving survivors of gender-based violence with a focus on the Pan-Asian communities in New York City. Womankind has programs for survivors of domestic violence, human trafficking, and sexual violence across the lifespan. The Later in Life program serves survivors age 50 and older, acknowledging that this population has special, complex needs within Asian communities. This workshop addresses these challenges and provides best practices for working with this underserved population. Themes of historical and immigration trauma, as well as how wellness plays a role in recovery, will also be discussed.

1 social work continuing education contact hour available for licensed social workers.



# SESSION 1 WORKSHOPS

Wednesday, October 30, 2019

10:15am – 11:15am

## Access to Opportunity – How to Help APS Clients Achieve Employment Through Empowerment

### State A

**John Robinson**, President and CEO, Our Ability, Inc.

People with disabilities should be able to achieve their dreams through education and employment! Meet and plan to be inspired by John Robinson, who despite his own physical disability is New York State's champion of change for others with disabilities who want to be employed. John's agency created an innovative statewide coalition of New York State businesses interested in hiring individuals with disabilities. Learn how to connect your APS clients who want to work with Our Ability, Inc. to make their dreams possible. The story of John's life will inspire you to believe that any accomplishment is possible with the right supports.

## Safety Planning When an Abuser Is the Caregiver

### State B

**Annette Esposito**, Consultant, Healing Reign Consulting Services

Client safety is the ultimate goal when working with abuse victims. We will work to identify important factors necessary to effectively develop a safety plan for your client when they are dependent on their abuser.

## Law Enforcement Guide to Postal Crimes

### Capital AB

**John J. DelGiudice**, Postal Inspector/Team Leader, U.S. Postal Inspection Service

**Donna Harris**, Public Information Representative, U.S. Postal Inspection Service

Have you ever wondered how crimes with a nexus to the U.S. Mail are investigated? Is there an equivalent in the state judicial system? Come hear Postal Inspectors explain how law enforcement departments can collaborate to bring fraudsters who victimize vulnerable adults to justice. From lottery fraud to sweetheart swindles, sweepstakes and identity theft, this workshop will discuss the scams and the applicable federal statutes and charges. Participants will receive a list of warning signs for determining when vulnerable adults may have been the victims of scams. This course is designed for law enforcement audiences.

# SESSION 1 WORKSHOPS

Wednesday, October 30, 2019

10:15am – 11:15am

## Elder Law Risk Detector in Practice

### Kelsey's

**Molly White**, Esq., Staff Attorney, Center for Elder Law and Justice

**Gavin Kasper**, MS, Assistant Commissioner, Erie County Department of Social Services, Adult Protective Services

**Mary Jo Wasch**, BS, Case Manager, Erie County Department of Senior Services

The ‘Legal Risk Detector App’ is a free program developed with Pro Bono Net to enable service providers to conduct comprehensive assessments of seniors’ potential legal issues. Importantly, the ‘Legal Risk Detector App’ can help identify a full range of problems, not merely the problem with which the client presents. The App, a web-based legal health check-up tool, allows medical personnel, social workers, and other allied professionals to screen older adults, including home-bound people, for common legal issues, including abuse and financial exploitation. Participants will learn the benefits of how the Legal Risk Detector App:

- Helps legal aid programs collaborate with various disciplines
- Identifies a client’s comprehensive legal needs from the outset
- Takes a holistic approach to senior care

Workshop participants will have opportunities to replicate the App’s use.

## Honoring Client Autonomy: The E-MDT Approach

### Anteroom

**Peg Horan**, LMSW, Technical Assistance Coordinator, NYC Elder Abuse Center at Weill Cornell Medicine

**Allison Granata**, LMSW, E-MDT Program Manager, Lifespan of Greater Rochester

**Deena Schwartz**, Esq., E-MDT Coordinator, New York City Elder Abuse Center at Weill Cornell Medicine

**Veronica LoFaso**, MD, Geriatrician, New York City Elder Abuse Center at Weill Cornell Medicine

# SESSION 1 WORKSHOPS

Wednesday, October 30, 2019

10:15am – 11:15am

**Elizabeth J. Santos**, M.D., MPH, DFAPA, Associate Professor of Psychiatry and Neurology, University of Rochester School of Medicine

**Karen Webber**, CPA, CFE, President, Webber CPA, PLLC

**Joseph N. Alohan**, Sergeant, Domestic Violence Unit, NYPD

**Arlene Markarian**, Esq., Elder Abuse Unit, ADA, Nassau County District Attorney's Office

Enhanced Multidisciplinary Teams (E-MDTs) create action plans to explore options that diminish risk to victims, while listening to victim's wishes. A sample case will be presented to workshop participants. Panel members will discuss the case from their perspectives, with attention to alternatives to prosecution and respecting the self-determination of the vulnerable older people.

## Clinical Perspective: How to Work with Elder Abusers

### Chambers

**Carol D'Agostino**, LCSW, MA, Geriatric Mental Health Specialist, Lifespan of Greater Rochester, Inc.

**Paul Caccamise**, LCSW, Vice President of Programming, Lifespan of Greater Rochester

**Melissa Waite**, LMSW, Social Worker, Lifespan of Greater Rochester

This workshop will explore the characteristics and categories of elder abusers. Along with defining and understanding abuser profiles, clinical interventions with perpetrators will be discussed through case presentations. We will also describe current community group therapy models, including the SEAM (Stop Elder Abuse and Mistreatment) model used at Lifespan, a unique psychoeducational program for perpetrators of elder abuse that is designed to change attitudes toward older adults, instill personal accountability, and prevent repetition of abuse.

## Real Estate Crimes

### Hudson Ballroom

**Christine Burke**, Esq., Senior Assistant District Attorney, Queens County District Attorney's Office

This workshop will provide an introduction to the various crimes related to real estate, including deed theft and mortgage fraud. We will discuss the issues involved in identifying and intervening on these cases and creative approaches to prosecuting and resolving these cases for elderly property owners.

# SESSION 2 WORKSHOPS

Wednesday, October 30, 2019  
1:45pm – 3:15pm

## Recognizing and Preventing Frauds and Scams That Target Older Adults

### Governor C

**Gary Brown**, Assistant Attorney General-in-Charge, Statewide Elder Abuse Coordinator, Westchester Regional Office, New York Attorney General’s Office

**Donna Harris**, Public Information Representative, U.S. Postal Inspection Service

Experts from the United States Postal Inspection Service and New York Attorney General's Office will take you behind the scenes to reveal the latest scams and frauds used to defraud vulnerable older adults by phone, mail, Internet, and in person. You will learn to spot the warning signs of scams and fraud, help prevent clients from being victimized, and understand how to work effectively with law enforcement.

CLEs pending.

## APS Caseworker Liability

### Governor D

**Mark E. Maves**, Esq., Brookdale Center for Healthy Aging of Hunter College

This workshop will offer a presentation of the liability issues for APS caseworkers in providing APS services to clients or potential clients. It will include a discussion of the laws related to immunity and to cases that have interpreted the law. Also included will be discussion of the importance of maintaining the confidentiality of APS records and of respecting the confidentiality of databases that the APS worker may have access to.

## Safety Planning and Orders of Protection

### Governor E

**Lori DiCaprio-Lee**, Elder Advocate/Trainer and E-MDT Co-Coordinator, Vera House

**Joan G. Levenson**, Esq., Principal Law Clerk to Hon. Deborah A. Kaplan, Administrative Judge, New York County Supreme Court, Civil Branch

It is crucial for victims of domestic violence and elder abuse, neglect, and exploitation, to have safety plans in place. This workshop will review the National Clearinghouse on Abuse in Later Life (NCALL) safety plan, including creative ways to implement safety strategies; the various types of orders of protection; how orders of protection may fit into a safety plan; and various methods to obtain orders of protection. Additionally, New York State’s Remote Temporary Order of Protection program will be introduced. The Remote Temporary Order of Protection is the first in the country to allow victims of domestic violence to file petitions for orders of protection from a remote location via Skype, allowing those with limited mobility or access to transportation to obtain an order of protection.

CLEs pending

# SESSION 2 WORKSHOPS

Wednesday, October 30

2019 1:45pm – 3:15pm

## Mitigating the Trauma in Restorative Justice Work

### Empire A

**Meies Matz**, MPH, Senior Research & Analytics Manager, Oregon Dept. of Human Services – Directors Office – Office of Reporting, Research, Analytics & Implementation

In Adult Protective Services practice, a substantiated finding validates the harm done to an elderly and/or disabled victim.

However, in the work, we often sometimes miss that the ‘substantiation’ does not address the broken trust and fear. If we delve deeper and look at this harm through the lens of race, sexuality, and ability status, this social trauma is compounded.

A restorative justice response means moving beyond a mere ‘substantiation’ to a culturally driven trauma informed response to address both the harm done and its emotional toll.

## “Haz la Paz” Using Peacemaking to Create Community in Syracuse, NY

### Empire B

**Sarah Reckess**, Esq., Project Director, Center for Court Innovation

**Charles Rivers**, M.A., CASAC-T, Peacemaking Associate, Center for Court Innovation

Since 2012, the Center for Court Innovation has brought peacemaking, a Native American-inspired form of restorative justice, to state courts throughout New York State. Cases are referred by law enforcement, judges, prosecutors, defense attorneys, and probation officers, among others, for resolution and healing as a form of diversion from the criminal justice system and family court juvenile delinquency system. In this session, learn how peacemaking works to strengthen communities, reduce social isolation, hold people accountable, heal relationships, and give back to the community. We will seek to provide answers to the question: Is there a role for peacemaking in adult abuse prevention?

# SESSION 2 WORKSHOPS

Wednesday, October 30, 2019

1:45pm – 3:15pm

## Domestic Violence in the Elderly and Vulnerable Populations

### State A

**Erin Pierone**, Crime Victim Specialist, New York State Police

Discussion relating to domestic violence, particularly with the elderly and vulnerable adult populations.

## Elder Adult Dialogue and Mediation

### State B

**Alice Rudnick**, MPA, Principal Analyst, New York State Unified Court System

**Sarah Rudgers-Tysz**, Esq., Executive Director, Mediation Matters, Inc.

Elder Adult Dialogue and Mediation is designed to address issues of conflict, caregiving, and decision-making associated with aging and older individuals. Mediation, Conflict Coaching, and group facilitation are increasingly recognized as appropriate, effective responses for resolving difficult conversations and disputes. These techniques can provide constructive ways to discuss challenges of transitions associated with aging, such as changing roles and relationships, living arrangements, financial management, asset protection, and medical care. Most frequently, older adults' concerns have much in common with those of adults at any age, including consumer/service provider and business disputes, landlord/tenant conflicts, and neighbor/neighbor relations.

## Elder Justice: Current Practices and Exploring the Utility of Restorative Justice

### Capital AB

**Mary Helen McNeal**, Esq., Professor and Director, Elder and Health Law Clinic, Syracuse University

**Maria T. Brown**, LMSW, Ph.D., Assistant Professor of Research, Syracuse University

**Patricia Kimball**, Executive Director, Elder Abuse Institute of Maine

In this workshop, elder justice advocates will share recent research, ideas for innovative practices, and a pilot project for addressing elder abuse and financial exploitation in the Central New York region and in the state of Maine. We will summarize and discuss the current state of research on restorative justice and its potential uses in addressing elder abuse; review and discuss findings from a recent interview study of service providers working with abused and exploited older adults in the Central New York area; and share their perspectives on using restorative practices to address

# SESSION 2 WORKSHOPS

Wednesday, October 30, 2019

1:45pm – 3:15pm

elder abuse. We will also talk about CAPSTONE, a recently launched statewide intervention research project grounded in the principles of restorative justice and through which restorative practices will be offered to APS clients. Finally, participants will have a chance to discuss the applicability of restorative practices in addressing elder abuse and exploitation.

## How to Make a Law Enforcement Referral

### (What Do Law Enforcement and the DA's Office Need?)

#### Kelsey's

**Morgan R. Thurston**, Esq., Assistant Welfare Attorney, Onondaga County Department of Law

**Melanie Carden**, Esq., Assistant District Attorney, Onondaga County District

**Jordan Aiello**, Esq., Onondaga County District Attorney

**Joshua Kean**, Senior Investigator, Special Victims Unit, New York State Police Forensic Investigation Support Services

This workshop will cover basic reporting procedures with regard to jurisdiction; the types of crimes associated with elder abuse; factors that set the minimum criteria for hate crimes against older adults and what information is needed to enhance misdemeanors to felonies; the information Adult Protective Services needs to involve law enforcement and district attorneys; and the resources available to the New York State police, district attorneys, and Adult Protective Services for investigating elder abuse cases.

## The Golden Rules: Prosecuting Elder Abuse

### Anteroom

**Kristen Kane**, A.D.A., Deputy Chief, Economic Crimes Bureau Chief, Elder Fraud Unit

The investigation and prosecution of cases involving older victims involves specific issues and requires particular considerations. Learn how elder abuse cases can be handled and what specific criminal laws and rules may apply, including laws specific to impaired or vulnerable victims, the grand jury process, and evidence rules at trial. This workshop will introduce participants to some innovative techniques and practices, including restorative justice approaches, used to ensure that justice is served.

# SESSION 2 WORKSHOPS

Wednesday, October 30, 2019

1:45pm – 3:15pm

## **New York State’s Health Across All Policies and Healthy Aging**

### **Chambers**

**Greg Olsen**, MSW, Acting Executive Director, New York State Office for the Aging

New York State is advancing a Health Across All Policies approach to incorporate health considerations into policies, programs, and initiatives led by non-health agencies, including identifying social determinants of health. This approach considers how all our policies, programs and initiatives support us to achieve the Governor’s goal of becoming an Age Friendly state. The long-term goal is to embed Health Across all Policies and Healthy Aging into all aspects of our government work.

## **Forensic Accounting for Difficult Financial Exploitation Cases**

### **Hudson Ballroom**

**Karen Webber**, President, Webber CPA

Karen Webber will examine the techniques and tools used by forensic accountants to analyze potential instances of financial exploitation and what professionals look for to uncover facts to prove that financial exploitation has occurred. She’ll also share tips for understanding cases involving other finance topics, including business entities, trusts, and reverse mortgages.



# SESSION 3 WORKSHOPS

Wednesday, October 30, 2019

3:30pm – 5:00pm

## Introducing Mental Health First Aid to Your County

### Governor C

**Deborah Holt-Knight**, MS, Deputy Commissioner, New York City Human Resources Administration, Adult Protective Services

**Rima Rivera**, LMSW, Regional Manager, New York City Human Resources Administration, Adult Protective Services

**Donna Cooper**, BA, Training Director, New York City Human Resources Administration, Office of Policy, Procedures and Training, Adult Protective Services

Just as CPR assists an individual having a heart attack, Mental Health First Aid (MHFA) training assists a person experiencing a mental health or substance use-related crisis. As part of New York City's ThriveNYC initiative under First Lady Chirlane McCray, MHFA training teaches non-mental health professionals the skills needed to identify, understand, and respond to signs and symptoms of mental illness and substance use challenges and crises. In this workshop, three certified instructors from NYC's Adult Protective Services will provide an overview of MHFA and how it's used to give APS staff the tools necessary to help members of one of our most vulnerable populations.

## Physiological Aspects of Aging: What's Normal and What's Not

### Governor D

**Richard H. Machemer, Jr.**, Ph.D., Professor Emeritus, Depts. of Biology and Gerontology, St. John Fisher College

Misconceptions about the aging process are common, even among those who work with older adults on a professional basis. Recent research has shed new light on what it means to grow old. In this workshop Dr. Machemer will cover what constitutes normal aging versus the disease process, with a focus on persons with life-long disabilities. Learn about what's normal and what abnormal physiological changes you may expect as your clients – and you – grow older.

# SESSION 3 WORKSHOPS

Wednesday, October 30, 2019

3:30pm – 5:00pm

## Evidence Based Prosecution

### Governor E

**Arlene Markarian**, Esq., Unit Chief, Nassau County District Attorney’s Office

This workshop will focus on documenting and preserving evidence in APS cases, including how to report a case to the police and how to prove physical abuse and neglect cases. Presumptions and ageism will be discussed, as well as best practice tips for interviewing seniors.

## Interview of Decisional Abilities – IDA

### Empire A

**Veronica LoFaso**, M.D., Geriatrician, New York City Elder Abuse Center at Weill Cornell Medicine

**Robert Abrams**, M.D., Geriatric Psychiatrist, New York City Elder Abuse Center at Weill Cornell Medicine

IDA is uniquely designed to allow caseworkers to easily synchronize their assessment results with appropriate interventions. This workshop will present the benefits of using the IDA and give a brief overview of this valuable tool. Updates to the IDA will be discussed in this session. In addition to helping caseworkers gather information about clients’ decision-making abilities, IDA assists workers by:

- Ensuring that the key elements of decision-making ability are addressed
- Improving the caseworker’s understanding of the person’s barriers/resistance to accepting service(s)
- Focusing caseworker attention on listening to how a person thinks about the risk(s) that they are facing
- Identifying detailed information on client thinking
- Assisting in engaging clients in thinking about risk and building rapport
- Increasing caseworker confidence when closing a case after a person with decision-making ability refuses services and remains at risk

The workshop will not include practical opportunities to learn how to use the IDA.

1.5 social work continuing education contact hours available for licensed social workers.

# SESSION 3 WORKSHOPS

Wednesday, October 30, 2019

3:30pm – 5:00pm

## Substance Use Disorders: Effective Screening, Intervention and Referral Techniques

### Empire B

**Nicole MacFarland**, Ph.D., LCSW, Executive Director, Senior Hope, LLC

**Paul Noonan**, Coordinator of Veterans Services, New York State Office of Alcoholism and Substance Abuse Services (NYS OASAS)

What do you do when you suspect that a person you know may have a drinking or drug problem? You want to help them, but how do you ask the right questions without antagonizing the person you want to assist? We will explain and discuss various tactics and tools that can be used to start this important conversation to ensure an effective intervention.

1.5 social work continuing education contact hours available for licensed social workers.

## Walking Together in a Good Way: Using Peacemaking to Build Resiliency in the Workplace

### State A

**Sarah Reckess**, JD, Project Director, Center for Court Innovation

**Charles Rivers**, MA, CASAC-T, Peacemaking Associate, Center for Court Innovation

Peacemaking is a restorative justice practice that works to create community, hold people accountable, encourage dialogue around difficult topics, and provide healing. Facilitators from the Near Westside Peacemaking Project in Syracuse, NY, will discuss how peacemaking is a trauma-informed practice that can be used to build resiliency in high-stress work environments and among support staff who are grappling with vicarious trauma. A circle will be held for workshop participants.

1.5 social work continuing education contact hours available for licensed social workers.

# SESSION 3 WORKSHOPS

Wednesday, October 30, 2019

3:30pm – 5:00pm

## WorkWell USA: Self-Care for Front-Line Organizations

### State B

**Stacey Plichta**, Sc.D., CPH, Professor, CUNY Graduate School of Public Health and Health Policy

If you work on the front lines of Adult Protective Services (APS), addressing your stress and self-care needs is key. From an organizational perspective, we will discuss routine occupational hazards for APS workers, the resultant high risk of burnout, and the stressors that workers are exposed to that contribute to staff turnover. Information from multiple studies of APS and other front-line workers will be presented as a basis for making change. Short-term and longer term organizational approaches, as well as no-cost/low-cost interventions to worker wellness will be discussed. The workshop will provide a method for developing a worker-wellness strategic plan and participants will develop a draft of one short-term organizational change they can make in their own organization or practice.

## The Practical Application of Ethical Considerations in APS Casework: How to Stay on Course When the Rubber Hits the Road

### Governor E

**Alan J. Lawitz**, Esq., Director, Bureau of Adult Services, New York State Office of Children and Family Services

**John Fella**, Deputy Commissioner, Rockland County Department of Social Services

As APS workers or as attorneys working with APS, we learn the principles of APS casework and the legal standards that apply to APS work. Yet things aren't always clear cut when it comes to applying principles and standards to real cases. In this workshop we will explore some of the real life dilemmas that come up every day in APS cases. We will tease apart the different issues these situations present using an ethical framework, as well as applicable law, and learn how to provide a reasoned basis for our case decisions. Come ready to participate as we discuss a variety of challenging cases.

CLEs pending.

# SESSION 3 WORKSHOPS

Wednesday, October 30, 2019

3:30pm – 5:00pm

## Trauma Informed Care and the Older Population

### Kelsey's

**Lori DiCaprio-Lee**, Elder Advocate/Trainer and E-MDT Co-Coordinator, Vera House

**Tyler Sliker**, LMFT, Clinical Program Coordinator, Vera House

The workshop will look at trauma informed care based on the Community Resiliency Model from the Trauma Resource Institute, as well as Substance Abuse and Mental Health Services Administration (SAMHSA) recommendations for trauma informed care. It will include the definition of trauma informed Care along with the characteristics and impact of trauma in the aging population. Concepts and skills will be introduced to help stabilize and reduce symptoms of traumatic stress in older adults.

## Guardianship Cases – What to Expect and How to Prepare

### Anteroom

**Morgan R. Thurston**, Esq., Assistant Welfare Attorney, Onondaga County Department of Law

This workshop will explore the front line worker's role in Article 81 Guardianship proceedings. We will discuss general criteria and information for Article 81 Guardianships; the powers available under the law; how to prepare for the hearing and testifying; and what to expect in a hearing. Scenarios drawn from real cases will be examined. There will be ample opportunities for participants to ask questions about Guardianship.

## Prosecution of an APS Referral: A Case Study

### Chambers

**Donna Planty**, Esq., Assistant District Attorney, Suffolk County District Attorney's Office

APS has made a referral to the local District Attorney's Office. Now what? This workshop will look at a number of APS referrals to the DA's office that led to successful prosecutions.

# SESSION 3 WORKSHOPS

Wednesday, October 30, 2019

3:30pm – 5:00pm

## Never Compromise: Cons and Scams Targeting the Elderly

### Hudson Ballroom

**Kristen Kane**, A.D.A., Deputy Chief, Economic Crimes Bureau Chief, Elder Fraud Unit

**Daren Wilkes**, Elder Fraud Unit Paralegal, Queens District Attorney's Office

Hear about some of the outrageous cons and scams targeting our seniors, learn about some successful prosecutions of these fraudsters, and get tips on preventing your own identity from being compromised.

# SESSION 4 WORKSHOPS

Thursday, October 31, 2019

10:30am – 12:00pm

## Curing PTSD Through Reconsolidation of Traumatic Memories (RTM)

### Governor C

**Dr. Frank Bourke**, Executive Director, Research and Recognition Project

Post Traumatic Stress Disorder (PTSD) cripples the lives of many people. This workshop presents the ground-breaking, verified, and validated therapy pioneered by Dr. Frank Bourke in 2006. Using Neuro-Linguistic Programming, in under five hours of treatment, patients' symptoms are reduced without the need for drugs or long-term complicated and painful therapy. Perhaps you know someone who suffers from PTSD and feel powerless to help them? This is your opportunity to learn how the innovative Reconsolidation of Traumatic Memory process works directly from the man who created it.

1.5 social work continuing education contact hours available for licensed social workers.

## Self-Care for Personal Protection

### Governor D

**Stacey Plichta**, Sc.D., CPH, Professor, CUNY Graduate School of Public Health and Health Policy

Self-care techniques that are based in integrative medicine principles can help to prevent burn-out, decrease stress, and improve health. Our workshop discussion will be based on the principles of integrative medicine which introduces participants to self-care activities in nutrition, exercise, sleep, resilience, mindfulness, spirituality, and the physical environment. Each participant will develop and leave with a self-care plan.

1.5 social work continuing education contact hours available for licensed social workers.

## The Importance of Progress Notes

### Governor E

**John Fella**, MSW, Deputy Commissioner, Rockland County Social Services, Adult Services, APS

**Tim Murphy**, BA, Supervisor, Orange County Social Services, Adult Protective Services

Case documentation is vital for serving our adult clients. Documentation is the tool used to record assessments; memorialize service plans; and provide case histories as well as planned or executed interventions. Come to this workshop to learn techniques for documenting assessments and interventions comprehensively and concisely.

# SESSION 4 WORKSHOPS

Thursday, October 31, 2019

10:30am – 12:00pm

## Veterans Benefits

### Empire A

**Benjamin Pomerance**, Esq., BA, Deputy Director for Veterans Programs, New York State Division of Veterans Affairs

**Paul Noonan**, Coordinator of Veterans Services, New York State Office of Alcoholism and Substance Abuse Services (NYS OASAS)

This workshop will provide an overview of the often confusing array of state and federal benefits available for veterans of the armed services, as well as information on how to access them.

## Utilizing the Family Court System in Cases of Domestic Abuse

### Empire B

**Sydney Clifford**, Program Services Coordinator, Equinox Inc.

**Stephanie Lebrecht**, Elder Abuse Case Manager, Case Manager Supervisor, Equinox Inc.

**Brianna Wiederhold**, Advocate Supervisor, Equinox Inc.

Participants will discover and discuss how they can assist clients and other service users in accessing the family court system, learning about safety planning, services for victims and survivors with an emphasis on court advocacy, and how domestic violence manifests will help service providers work with domestic violence cases.

## The NY Crime Victims Legal Network: A Resource for Crime Victims and Professionals

### State A

**Remla Parthasarathy**, Esq., Project Leader, Crime Victims Legal Network, Empire Justice Center

**Susan Dietzel**, Ph.D., Senior Research Scientist, SUNY Albany, Center for Human Services Research.

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# SESSION 4 WORKSHOPS

Thursday, October 31, 2019

10:30am – 12:00pm

Being a victim of crime can have a significant effect on a person’s life. In addition to the emotional and physical impact, a victim may have a number of related concerns – safety, housing, and finances – but may not realize that these issues can be addressed with legal assistance. In this workshop, participants will learn about:

- The New York Crime Victims Legal Network, which works to connect crime victims with civil and legal assistance
- The Network’s website, which offers information on victims’ rights and avenues of assistance
- How these resources work to help victims of crime
- How these resources can help professionals ensure that victims receive the most comprehensive help

## NYS Guardianship Assistance Network

### State B

**Olga R. Perez-Mendez**, Esq. Director, NYS Unified Court System Guardianship Assistance Network

Now that you have been appointed Guardian for a friend or family member, what do you do next?

The Guardianship Assistance Network (GAN) helps people who have been formally appointed as Guardians under Article 81 with support, advice and training to serve effectively and responsibly.

## What’s New in Adult Services Data and Data Systems

### Capital AB

**Alan Lawitz**, Esq. Director, NYS OCFS Bureau of Adult Services (BAS)

**Michael Cahill**, PhD, Adult Services Specialist, BAS

**Anthony Lareau**, Adult Services Specialist, BAS

**Caren Mahar**, MA, Graduate Student Intern, BAS.

Members of the Bureau of Adult Services

This workshop, presented by the Bureau of Adult Services of NYS Office of Children and Family Services, will provide updates regarding data and data systems for APS and the Family Type Home for Adults (FTHA) programs. For APS this includes: caseloads and case composition; representative payees; Guardianship; “15 day letters” and special proceedings relating to suspected abuse in power of attorney cases; proposed new reportable data elements relating to the costs of financial exploitation and case outcomes; and the National Adult Maltreatment Reporting System, among other topics. For FTHA programs, this will include an update on the development of a new database to address certification and enforcement concerns.

# SESSION 4 WORKSHOPS

Thursday, October 31, 2019

10:30am – 12:00pm

## HCBS “Settings Rule” and the Impact on Adult Day Services

### Kelsey's

**Erin Purcell**, Aging Services Program Analyst 3, New York State Office for the Aging

**Madeline S. Kennedy**, LMSW, Medicaid Policy Advisor, New York State Department of Health

**Catherine Holmes**, M.A., Rehabilitation Counseling, New York State Office for Persons with Developmental Disabilities

**Anne Hill**, Executive Director, Adult Day Health Care Council

**Amy Davis**, President, Adult Day Health Care Council

This workshop will provide information on CMS’s Home and Community-Based Services (HCBS) Final Rule (a.k.a. the ‘Settings’ or ‘Community Rule’) and New York State’s Statewide Transition Plan to come into alignment with this important federal regulation. Individuals enrolled in Medicaid Managed Care and Managed Long-Term Care plans have access to HCBS waived services through a flexible person-centered planning process focused on the individual’s personal life goals and outcomes. HCBS settings, both where recipients live and receive services, including Adult Day Services, cannot be institutional or rigid in nature. They must instead facilitate individuals going out into the broader community with regular opportunities to do so informed by and documented within their person-centered service planning.

## The Anatomy of a Guardianship Case from Identification to Appointment of a Guardian

### Anteroom

**Lisa Rachmuth**, LMSW, Deputy Director, New York City Elder Abuse Center at Weill Cornell Medicine

**Hon. Charles Troia**, Supreme Court Justice, Richmond County Supreme Court

**Frank Rivera**, Esq., Supervising Attorney, New York City Human Resources Administration Office of Legal Affairs

**Mark Maves**, Esq., Brookdale Center for Healthy Aging at Hunter College

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# SESSION 4 WORKSHOPS

Thursday, October 31, 2019

10:30am – 12:00pm

Cases that require the appointment of a Guardian are by definition complex and complicated, and it can be challenging to identify when a Guardian is appropriate. Initiating the process and navigating a Guardianship petition through New York State Civil and Supreme Court are confusing processes. This workshop will provide a guide to Guardianship. Come learn how to work effectively with attorneys, legal consultants, and Guardianship judges on Guardianship cases.

## Powers of Attorney, Uses, Abuses, and Prosecution

### Chambers

**Morgan R. Thurston**, Esq., Assistant Welfare Attorney, Onondaga County Department of Law

**Melanie Carden**, Esq., Assistant District Attorney, Onondaga County

This workshop will let you know how to implement and use a Power of Attorney (POA) for your clients. We will discuss common misuses of POAs, the process of civil review of the Power of Attorney, as well as accounting standards, and the threshold for prosecution if a POA is misused

CLEs pending.

## Technology for Aging in Place

### Hudson Ballroom

**Eileen Griffin**, New York State Office for the Aging, Expanded In-home Services for the Elderly Program (EISEP) Program Coordinator, Aging Services Program Analyst 3, NYSOFA

**Alex Glazebrook**, Director of Operations, OATS: Older Adults Technology Services

**Sara Riggins**, LMSW, Community Care Manager, Senior Services of Albany

**Becky Preve**, Director, Franklin County Office for the Aging

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# SESSION 4 WORKSHOPS

Thursday, October 31, 2019

10:30am – 12:00pm

This session is geared toward Expanded In-home Services for the Elderly Program case managers, caregiver coordinators, and other in-home services staff (APS case workers may also attend) who can support older adults in aging in place with in-home technology. Use of technology can often address the social determinants of health and wellbeing such as socialization, being less isolated and more connected to others in your community. The panel will present on:

- Older adults learning internet essentials and on-line banking
- Devices for independent living
- Robotic pets that help older adults decrease symptoms of loneliness, anxiety, and dementia

# SESSION 5 WORKSHOPS

Thursday, October 31, 2019

2:00pm – 3:30pm

## The Past, Present, and Future of E-MDTs

### Governor C

**Risa Breckman**, Executive Director, New York City Elder Abuse Center at Weill Cornell Medicine

**Paul Caccamise**, LCSW, Vice President of Programming, Lifespan of Greater Rochester

**Peg Horan**, LMSW, Technical Assistance Coordinator, New York City Elder Abuse Center at Weill Cornell Medicine

**Jennifer Rosenbaum**, Assistant Director, Division of Policy, Planning, Programs and Outcomes, New York State Office for the Aging – waiting for final confirmation

This is an introductory overview of the Enhanced Multidisciplinary Team model, providing a brief history of E-MDTs; descriptions of the roles of the team members; and the format of the teams, benefits, and future expansion of the E-MDTs.

## Police Cannot Do It Alone! Law Enforcement’s Role Within a Multidisciplinary Response to Elder Abuse in the Context of Domestic Violence, and How WE Can Help

### Governor D

**Bob Passono**, MPA, MA, Program Administrator, Criminal Justice Training Programs, New York State Office for the Prevention of Domestic Violence (Retired patrol sergeant, City of Watervliet, NY)

Multi-disciplinary collaboration often leads to successful outcomes in elder abuse cases. Individual service providers are hard pressed to solve these cases alone, and law enforcement has a specific role in a multidisciplinary response.

We will discuss elder abuse within the context of domestic violence, and how to identify issues specific to elder abuse within domestic violence. The workshop will focus on aspects of aging; how to recognize traits of potential victims and abusers; the obligations of mandatory reporting; and an adult’s right to self-determination. This workshop will cover the range of actions we can take to help older adults who are being abused or who are at risk of abuse.

# SESSION 5 WORKSHOPS

Thursday, October 31, 2019

2:00pm – 3:30pm

## **This Is How We Do It: Six Supervisors Discuss Effective Approaches to APS and Mental Health Collaboration (panel discussion)**

### **Governor E**

**Anthony Lareau**, Adult Services Specialist 2, New York State Office of Children and Family Services

**Karen Choens**, Program Manager, Bureau of Program Policy and Development, New York State Office of Mental Health

**Tim Murphy**, BA, Supervisor, Orange County Social Services, Adult Protective Services

**Laura Alteri**, MSW, Supervisor, Mobile Mental Health, ACCESS Supports for Living

**Sarah Smith**, Administrator of APS/Emergency Housing Coordinator, Nassau County DSS – APS

**Adam Pickman**, Nassau County Manager, New Horizon Counseling Center

**Muriel Jeanty**, APS Supervisor, Nassau County DSS – APS

**Frank Marocco**, APS Supervisor, Putnam County DSS – APS

**Diane Lotto**, Team Leader, CoveCare Center

Six Adult Protective Services and Mental Health service providers discuss how to promote effective working relationships between APS and local mental health service providers.

The panel will share effective communication techniques, common strategies, goals, benefits of collaboration, and challenges. We will also describe the structure of effective partnerships: how to balance competing interests and regulatory limitations, and approaches to serving clients with complex risks and needs. The format will be loosely structured to enable panel members to speak about their experiences and discuss topics that emerge from the dialogue with the audience. Audience participation is mandatory!

# SESSION 5 WORKSHOPS

Thursday, October 31, 2019

2:00pm – 3:30pm

## Stress Reduction Techniques for Service Providers

### Empire A

**Sara Van Lear**, Proprietor, Sarah’s Mandala

Providing services to vulnerable or elderly adults can be stressful. Is your job wearing you out? Are you exhausted when you go home? Do you dread coming to work at the beginning of your day? Spend an hour-and-a-half with me and learn some techniques to make coping easier, to feel calmer and more connected to your work, to relieve physical tension associated with the everyday responsibilities of your work. Yoga postures, hypnosis, and meditation will be demonstrated, and participants may join in if they wish. This workshop is a time for you to focus on self-care and loving you, which can lead to loving your job again.

## NYSOVS Agency Overview and Supporting Victims of Adult and Elder Abuse

### State A

**Kathy Davidson**, Crime Victims Specialist III, New York State Office of Victim Services

This workshop focuses on understanding the application process and eligibility requirements for the elderly.

# SESSION 5 WORKSHOPS

Thursday, October 31, 2019

2:00pm – 3:30pm

## Tip Sheet and Screening Tools for Elder Abuse in Healthcare Settings

### State B

**John Cochran**, Deputy Director, New York State Office for the Aging (NYSOFA)

**Art Mason**, LMSW, Director, Upstate Elder Abuse Center at Lifespan, Lifespan of Greater Rochester

Chapter 328 of the Laws of 2017 was enacted to establish guidelines for identifying and reporting suspected self-neglect, abuse, and maltreatment of an older adult. The goal is to improve identification of potential risk in various health care settings and among different types of providers through tools and resources as options for use. Learn about the process undertaken, development of the drafted Elder Abuse and Mistreatment Tip Sheet, and the pilot of the tool with home care workers, as well as the proposed screen for use in health care settings. Participants will be able to participate in an interactive dialogue about this initiative.

## Elder Abuse Advocacy: Community Collaboration with a Domestic Violence/ Sexual Assault Agency

### Capital AB

**Jenny Ackley**, MSW, Project Coordinator: Abuse in Later Life, Vera House

**Betsy Ferner**, LMSW, E-MDT Co-Coordinator, Vera House

**Lori DiCaprio-Lee**, Elder Advocate/Trainer and E-MDT Co-Coordinator, Vera House

Cases of abuse in later life are complex and may require a multi-disciplinary approach. Although elder abuse is similar to other forms of family violence, there are significant differences that require creative advocacy. In this workshop, we will discuss the role of the Vera House Elder Abuse Advocate who focuses specifically on the needs of older adults. Using real cases, we will discuss services offered; effective collaboration with community partners; types of cases being referred and how they have changed; and the benefits of a support group dedicated to older adults, among other topics.



# SESSION 5 WORKSHOPS

Thursday, October 31, 2019

2:00pm – 3:30pm

## **NYSOFA’s Older Adult Services**

### **Kelsey's**

**Rose Golden**, Deputy Director for Local Program Operations, NYSOFA

**Linda Petrocino**, Aging Services Area Supervisor, (NYSOFA)

New York State has fifty-nine Area Agencies on Aging that directly provide or contract for a variety of home- and community-based services for older adults and their caregivers. These services often address the social determinants of health and wellbeing such as socialization and being connected to others within the community. Learn how to access useful services for your older clients.

## **NY Connects: Your Link to Long Term Services and Supports**

### **Anteroom**

**Michael Gunn**, MS in Social Policy, Assistant Director, Division of Policy, Planning, Program and Outcomes, New York State Office for the Aging (NYSOFA)

**Jessica Rice**, Long Term Systems Specialist 2, New York State Office for the Aging (NYSOFA)

### **Representatives from the New York State Office for the Aging and Franklin County**

NY Connects is New York State’s ‘No Wrong Door System’ available to anyone who needs information and assistance on Long Term Services and Supports (LTSS). NY Connects provides person-centered screening, information, assistance, and counseling/options counseling; care transitions, application assistance for public benefits, coordination and linkage to LTSS and a robust statewide resource directory on programs and services to assist individuals to remain in the community.

This workshop will provide participants with an overview of NY Connects, highlighting its evolution as it grew from a local based program to a ‘No Wrong Door System’. Through a discussion with representatives from Franklin County, the session will demonstrate how NY Connects can serve as a valuable statewide resource for professionals working in health and human service roles (APS, EISEP case managers, etc.) who assist people to transition to or remain in the community.

# SESSION 5 WORKSHOPS

Thursday, October 31, 2019

2:00pm – 3:30pm

## PTSD and Dementia

### Chambers

**Robert Abrams**, M.D., Geriatric Psychiatrist, New York City Elder Abuse Center at Weill Cornell Medicine

**Katherine Goettsche**, M.D., Geriatric Psychiatrist, New York City Elder Abuse Center at Weill Cornell Medicine

**Leigh Goulbourne**, Program Specialist, New York City Elder Abuse Center at Weill Cornell Medicine

This workshop will explore the intersections of PTSD and dementia. PTSD and dementia may have common and distinct features. The presenters will provide a literature review and discuss significant findings. The presenters will consider cases and talk about how to enhance learning and understanding of these two significant disorders.

Participants will have a better understanding of these key areas that affect direct practice:

- What is trauma? What is the prevalence of PTSD in older adults and how do the symptoms of PTSD persist (or alter) in older adults?
- Do symptoms of PTSD and trauma manifest differently at different stages of a person’s development? For example, does childhood trauma have a different effect on behavior or dementia than the processing of more recent trauma such as elder abuse?
- Strategies for managing comorbid PTSD and dementia from a direct-care service provider’s perspective

1.5 social work continuing education contact hours available for licensed social workers.

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# SESSION 5 WORKSHOPS

Thursday, October 31, 2019

2:00pm – 3:30pm

## Restorative Responses at Work

### Hudson Ballroom

**Alice Rudnick**, MPA, Principal Analyst, New York State Unified Court System

**Sarah Rudgers-Tysz**, Esq., Executive Director, Mediation Matters, Inc.

Most of us understand Restorative Justice to be an alternative approach to the criminal justice system. In fact, Restorative Justice is a broad philosophy that is rooted in care and respect. In our work, restorative practices can also help shape inclusive and healthy environments that focus on community-building and meaningful accountability. Balancing the requirements of the organization, the workplace, and of individuals, restorative practices consider shared and different experiences, recognize diverse perspectives, and encourage positive connections. We will discuss restorative practices and apply them to team-building, collaboration, and constructive interventions in the workplace. You will be invited to share examples of challenging situations among staff members, agencies, clients, and service providers to illuminate ways of implementing Restorative Justice practices where you work.

## HEALTH BOOTH

**Stacey B. Plichta**, ScD, CPH, Professor, Health Policy & Management Section Councilor, Aging & Public Health, APHA, CUNY Graduate School of Public Health and Health Policy

**Cynthia Sterling-Fox**, MS, FNP-C, RN, Ph.D. in Nursing Science Student, CUNY Graduate Center, Assistant Professor, CUNY Medgar Evers College

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# General Information

## General Participant (Non-DSS and Non-AAA)

Participants who are attending the conference and are not current staff of a Department of Social Services (DSS) county office or an Area Agency for the Aging (AAA) are subject to a registration fee of \$375.00. This registration fee includes meals served during the Welcome Luncheon on October 30, 2019, and Breakfast and Lunch on October 31, 2019.

## General Participant (DSS and AAA)

**The following information about meals, rooms, and local travel applies only to participants who are current staff of a Department of Social Services or Area Agency on Aging:**

### Meals:

Participants can be reimbursed a maximum of \$5.00 for breakfast on October 30th and \$15.00 for dinner on October 29th, 30th and 31st. All other meals will be provided by the hotel.

### Rooms:

Participants who are traveling 50 miles or more are eligible for an overnight stay on October 29th and/or October 30th at no additional cost. Double-room occupancies are billed to Brookdale Center for Healthy Aging.

All rooms are double occupancy (two participants to a room). Participants requesting a single room must pay an additional 50% of the cost of their stay.

### Travel Reimbursement:

Participants who travel a distance of 35 miles or more from their homes or place of business, are eligible for reimbursement for miles traveled. Travel reimbursement forms are in your conference packet. Participants taking Amtrak should purchase their own tickets and, upon submission of receipt/ticket stub to Brookdale, will be reimbursed for the cost.

### Please note:

- ***Original detailed receipts (showing what was purchased) must be submitted with any reimbursement request.***
- ***Any requests for mileage reimbursement for distance under 35 miles cannot be granted.***

# General Information

## PLEASE NOTE

On Thursday, October 31st, please remember to check out of the hotel before 12:00pm.

*Checking out after 12:00pm can result in you being charged for another day.*

### Luggage Storage

Temporary luggage storage is available at no charge for those attending workshops before check-in or after check-out. If you need to store luggage temporarily, please make arrangements with the hotel front desk staff.

### Ground Transportation

Based upon availability, shuttle service is available daily, upon request, at no charge, to the Albany Airport and the Albany/Rensselaer Amtrak Railroad Station. Please contact the bellman through the front desk staff at least two (2) hours before your scheduled departure time.

## General Information

# BROOKDALE Center for Healthy Aging

Hunter College, The City University of New York

**Ruth Finkelstein, ScD, *Executive Director***

**Geoffrey Rogers, *Director of Learning & Development***

**Eusebio Silverio, *Project Assistant***

**Alexis Danzig, *Grant Writer***

**Sally Reisch, *Project Coordinator***

**Randi Anderson, *Curriculum Developer***



**Office of Children  
and Family Services**

**BROOKDALE**  
Center for Healthy Aging

Hunter College, The City University of New York